



Vendor Onboarding Account Summary Overview

1. Getting Familiar with the Onboarding Screen



a. Onboarding Queue

The onboarding queue is an overview of all your vendor connections and the current status of their onboarding account. The onboarding screen will provide a status of each vendor account, a due date and progress bar

Vendor	Aging	Progress
<p>★ My Test Account <small>Ready for Setup</small> Due 6 months ago</p> <p>Email sent to vendor with onboarding instructions</p>	30+	<div style="width: 10%;"></div>
<p>★ Proposals Demo Vendor <small>Ready to Provision</small> Due 6 months ago</p> <p>Retailer added vendor, RevCascade to provision</p>	30+	<div style="width: 20%;"></div>
<p>★ Merchandising Demo 2 <small>Vendor Setup</small> Due 10 months ago</p> <p>Vendor is working on completing task list</p>	30+	<div style="width: 30%;"></div>
<p>★ Demo Vendor New Proposals <small>Vendor Approval</small> Due 11 months ago</p> <p>Vendor completed setup and is awaiting retailer approval</p>	30+	<div style="width: 40%;"></div>

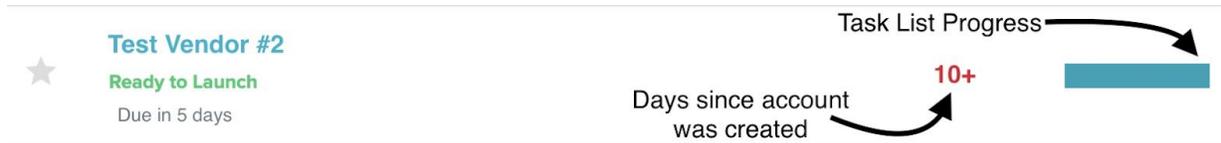
Review Workflow

- Ready to Provision**
This vendor is ready to have an account provisioned by RevCascade
- Provisioned**
This vendor now has a RevCascade account and is awaiting email with onboarding instructions.
- Ready for Setup**
This vendor has been sent an email with onboarding instructions.
- Vendor Setup**
This vendor is completing the vendor setup wizard.
- Vendor Approval**
This vendor has completed setup and is awaiting approval.
- Ready to Launch**
Vendor has completed all reviews and is ready to go live.
- Post-Launch Testing**
Vendor is live and under supervision.
- Complete**
Vendor is live and processing orders.
- Archived**
This vendor has been archived.
- On Hold**
Vendor is on hold.



i. Retailer Launch List

Once a vendor has completed all their on-boarding task list items, the status of their on-boarding account will update to **Ready to Launch**. The account now requires action by you and your team. Depending on your retailer connection requirements (*i.e. approving shipping labels, packing lists, ect..*) before the connection with the vendor can be completed, these “launch items” will need to be reviewed and completed on the retailer end



- a. After selecting vendor, the following summary page is where you can access and view the individual vendor on-boarding account
 - i. To access and view your retailer launch list items, click **Launch List** on the left-hand corner of the page under *Summary*
 - ii. If you wish to make any changes regarding the vendor on-boarding account, click the **More Actions** button

Updates Include:

1. *Go Live Date*
2. *Archive* (typically done after the account has been completed)
3. *Place on hold* (if the vendor or yourself are not ready to continue with on-boarding)

Summary

- Initial Setup
- Launch List**
- Uploads
- Updates
- Activity

View Retailer Task List

Test Vendor #2

Waiting on Retailer

More Actions... ▼

- Prioritize Project
- Revise Target Date
- Place on Hold
- Archive
- Review Workflow

Make changes to vendor on-boarding account

Latest Update

No status message has been created yet.

Update

Latest RevCascade Update

No status message has been created yet.

Initial Setup Progress

0 Tasks Remaining

Launch List Progress

7 Tasks Remaining



- b. After selecting the **Launch List** button, all retailer and RevCascade action items will appear. These items **must** be completed by you and your team to complete the vendor on-boarding account
- i. Approving products (Merchandising Tool)
 - ii. Assign Carrier Account (If vendor opted to generate labels outside of RevCascade Portal and you require vendor to use a retailer prepaid account)
 - iii. Approve Shipping Label (If you have specific shipping label requirements)

Task	Status
 Approve Items Ensure all items have the required attributes.	Pending Retailer
 Receive Vendor Inventory Receive initial inventory file from vendor.	Pending RevCascade
 Upload Carrier Account Form Upload a carrier account application.	Done April 12
 Assign Carrier Account Assign vendor a carrier account number.	Pending Retailer
 Upload Sample Shipping Label Upload a sample shipping label for approval.	Done April 12
 Approve Shipping Label Approve a sample shipping label.	Pending Retailer

- c. Once all **Launch List** items have been completed by RevCascade and you and your team the vendor account is now live within the RevCascade Portal.